

## We Want Your Feedback!

Here at AIRL, Inc., we strive for customer satisfaction. We would like to invite you to help us achieve this goal by giving us your feedback.

Good, bad, or otherwise we want to hear from our customers about our service! Please take a few moments to answer the simple questions by checking the boxes below:

Were the sampling technicians courteous and helpful if involved?

Very Good  Good  Average  Fair  Poor

Did you receive your sample bottles and/or results in a timely manner?

Very Good  Good  Average  Fair  Poor

If you spoke to anyone regarding your sample, was he/she courteous and helpful?

Very Good  Good  Average  Fair  Poor

How would you rate your service overall?

Very Good  Good  Average  Fair  Poor

We Value Any Additional Comments:

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Please send all correspondence to:  
AIRL, Inc.  
PO Box 4607  
Cleveland, TN 37320-4607

Signature and Date:

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(Not Required)

Fax to: (423) 476-7714, bring it to us the next time you come by our Cleveland office, or simply hand it to the sampling technician!